

PMO:

Summary of Public Comments Received at the April 5, 2012 Public Meeting/Open House

April 6, 2012

At 5:00 pm on April 5, 2012 City staff hosted a public meeting on the proposed City of Flagstaff Property Maintenance Ordinance (PMO). The purpose of this meeting was to

- Introduce the PMO to Flagstaff residents;
- Describe the evolution of the PMO and recent direction provided by the City Council on its contents;
- Explain its purpose and intent and how it would be applied; and
- Receive comments, ideas, suggestions and opinions from Flagstaff residents on the proposed PMO.

The meeting was successful and well attended, and many Flagstaff residents expressed their opinions either verbally and/or in writing on the City's proposed PMO. A summary of the written and verbal comments received at the public meeting/open house follows.

Sign-In Sheets:

At the public meeting/open house 71 residents signed in and provided their name and contact information. A breakdown of the comments received in the "Comment/Your Area of Interest in the PMO" space on the sign-in sheet is provided below.

In favor of a PMO	5
Opposed to the PMO	26
No comment provided	13
Comment was simply "PMO"	13
Other comment*	14
Total	71

* Includes a note on where people live (e.g. "Southside"); their occupation (e.g. "realtor"); or a generic comment such as "needs more discussion".

Written Comments:

Attendees of the April 5th public meeting/open house were provided an opportunity to submit both written comments on note cards as well as a previously prepared Comment Form as well as verbal comments. Attached are copies of the 20 written comments received at the meeting. Of the written comments submitted so far, 7 appear to be in favor of some form of a PMO and 13 were opposed to the proposed ordinance.

Verbal Comments:

Staff recorded the essence of the verbal comments made during the meeting. As the meeting was video recorded (a copy of this video may be accessed from the PMO webpage – www.flagstaff.az.gov/pmo) speakers were asked to use a microphone and were given 2 minutes each to make their comments and observations. A total of 36 speakers provided comments, some of whom spoke more than once. An overwhelming majority of speakers were either opposed or strongly opposed to the proposed PMO, and asked that it be scrapped in its

entirety. Many speakers acknowledged that they agreed with comments previously made, before adding their own new comments or observations.

A summary of the general themes and conclusions that can be deduced from the comments heard at the meeting follows:

- A majority of speakers noted that there is too much subjectivity and discretion provided to staff in the proposed PMO. While today's staff might be trusted to make the right decision, in the long term when new staff are hired, there are insufficient protections in the PMO Draft to ensure that new staff would not interpret the PMO in a different and possibly more restrictive manner, making it harder on property owners. The general consensus of many speakers and residents in attendance was that they did not trust the City and the staff.
- The City staff are not enforcing the codes and regulations that currently exist, and so why are we adding new regulations. Related to this observation, it was noted that the City must enforce all of its codes and regulations, and that it was pointless to adopt new codes if they will not be enforced.
- The intent of the PMO must be clarified as it is too vague and open to interpretation, and if the City intends to continue to develop a PMO it must be more specific.
- While there was general agreement that the boarded up buildings in some areas of the City were a concern and a problem as they did reduce property values, the PMO should only be written to address these egregious cases, and all other regulations dealing with the exterior of a building should be removed.
- Concern from a majority of speakers that the PMO was an infringement on private property rights, and as one speaker stated, "the PMO is a city-wide Home Owners Association without representation" that could pit one neighbor against another. Many speakers noted that the PMO reached too far and that less government regulation rather than more was necessary.
- A number of speakers supported the idea that before more work on the PMO occurs, a referendum or vote of the citizens of Flagstaff should take place first to determine if Flagstaff residents supported it.
- Many speakers spoke to the Administration and Enforcement section of the PMO, and were concerned with the civil and criminal enforcement proceedings, the amount of the fines that might be levied in case a person is found to be in violation, and approach that would be taken by City staff in citing a person determined to be in violation of the PMO.
- With regard to the issue of the City possibly establishing a revolving fund or otherwise providing some form of assistance to property owners who cannot afford to repair their properties, many people expressed their opposition to this idea.

- Staff noted that the PMO would be implemented in a more lenient/educational manner after its adoption with an emphasis on seeking compliance rather than taking property owners to court. Many speakers were very concerned with the pacing of enforcement and were opposed to any possibility of ramped-up enforcement at some time in the future.
- Five speakers spoke in favor of some kind of a customized PMO for the City of Flagstaff, although many of them acknowledged that they were not happy with the contents of the current draft.

Proposed City of Flagstaff Property Maintenance Ordinance

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Comment Form

Comments, ideas, and suggestions on the City of Flagstaff's proposed Property Maintenance Ordinance (PMO) are welcomed and encouraged.

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(Given the dialogue, as the PMO is written "the bones are good but the rhetoric is what needs the most work." Being a longtime Southside property owner (my family) the 'thorn' so to speak in our side (is always those properties, and owners) who have neglected their rentals, facades, buildings etc. I am very much in favor of a PMO - the idea of maintenance is great, but the details of what is written needs to be re-worked. I am concerned about "prudent parameters" as well as ~~ample~~ feasible time parameters to get the work done. "Interpretation" on the guidelines should be defined and agreed on. What is a "blight" to someone may not be deemed a deterioration of property to someone else. Ambiguous, yes. Obvious deteriorations should be enforced.

If you would like a response to your comments, or would like to be added to our E-mail list to receive periodic updates on the PMO, please include your name and contact information below.

Proposed City of Flagstaff Property Maintenance Ordinance

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I favor a PMO - but not the way this
one is written.
I do not want inspectors on my property for
other than the original complaint.
I want reasonableness defined.
I want the old ordinances removed.
I want an ordinance that is derived from Flagstaff
not from PH or other cities.

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Name:

Phone:

Address:

E-mail:

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Need to streamline current ord. + put under one
Act -

I do not want Big brother wanting to check everything
Complaint Driven + Education First + Warnings

Need something better than what we currently have.

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Hopeful that Flagstaff will finally have a written document to assist with deteriorated housing.

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Phone:

Address:

E-mail:

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Roger, we need a code that will allow
remedy to the photo shown - house
with chimney, porch, boarded windows,
rotted shingle roof, 2 foot weeds.
That house is blight which damages
the neighborhood.

We don't need more than that.

Your description of how the code
would be enforced seemed reasonable. The
wording of the code is not consistent
with your description.

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who does not want a descent neighborhood, but not all
have the same means as others.

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I love the City of Flagstaff. I am extremely concerned regarding potential lawsuits that could be brought against Flagstaff.

If the owner of a home or business is unable to hire help to remedy this violation, and is injured, disabled or dies as a result of his/her working to comply, then a lawsuit could be filed and these types of ~~the~~ lawsuits could bankrupt the city.

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I'm opposed to any version of this Property Maintenance ordinance. The City needs to enforce current city code to remedy the complaints recieved. This far reaching ordinance is ~~unnecessary~~ not needed and will be costly for many homeowners as well as the City to enforce. The way this ordinance is written will hinder gardening, even though I have been told otherwise. In order to collect corn and sunflower seeds (alongwith many others) the plant needs to die and dry out. This would be a violation in this ordinance.

[Signature]

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I don't think the city needs to be monitoring my property + my home. I already have a homeowners association which I don't care for but understand the purpose of having it. One of the reasons people own their property is so they can decide what they want to do with it. There are already rules + regulations in place regarding some things about our property.

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I feel that the city staff is over stepping boundaries - This imposes unnecessary burdens on homeowners & I foresee neighbors reporting neighbors out of spite. This also smells of Agenda 21. Please don't burden homeowners more than they already are.

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I think the city council is overreaching with this PMO. We already have sufficient ordinances to deal with problems where people do not take care of their property.

I am not sure at this point but it seems to me that this PMO may be part of what the UN expects from those cities that have signed on ~~to~~ to the UN Agenda 21 project.

My main interest today is to find out which council members are in favor of this PMO so that I make sure they don't get my vote in the coming election.

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SEEMS LIKE OVIESTEPPING THE CITY'S AUTHORITY. WE HAVE ZONING ORDINANCES, ~~Safety~~ SAFETY + FIRE STANDARDS & MANY AREAS HAVE HOA ORDINANCES THAT ADDRESS MUCH OF WHAT THIS COVERS. ~~WE~~ UNDER OUR CURRENT BUDGET SITUATION, HIRING OR CREATING MORE "NONPRODUCTIVE" JOBS IS NOT A WISE IDEA AT THIS TIME. GIVING MORE POLICE AUTHORITY TO STAFF PEOPLE IS NOT WISE EITHER

If you would like a response to your comments, or would like to be added to our E-mail list to receive periodic updates on the PMO, please include your name and contact information below.

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I reject the concept that Flagstaff codes are so inadequate that we must bring in an International document to supersede our own documents.

Flagstaff codes have been created and modified over time to apply regulations for our use accounting for our local needs. The idea that laws written by International groups designed to apply generally to a broad spectrum of cities, economies, habitats are an improvement over our codes is misdirected, and the implication that our codes will be deleted in favor of them is a backward way to improve our ordinances.

Our codes may need some adjustment from time to time. This is to be expected, but we should modify our own codes as needed rather than start over with an entire newly structured document.

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During the previous meeting of the PMO group where citizens were allowed to observe but not question or comment the following disturbing comment was made by Roger Eastman:
(Paraphrased) "Change of occupancy of a property can trigger a review of the property by the PMO enforcement officer"

- Does this mean that if my children move out of the house I may^{be} subject to an intrusive inspection?
- Does this mean that if I sell my property I am subject to inspection?

How large of an enforcement staff would be required to handle this? - How do we pay for this growth in government?

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I attended the previous meeting of the PMO group as an observer citizen. Every chair in the "audience area" was filled and there was a standing room which was filled to the extent that the group leader had to restrict further entry by observers due to the fact that the room maximum capacity was exceeded.

Obviously there is a large citizen interest in this issue. I found the following to be particularly troubling:

As the PMO committee reviewed the document and questioned the meaning and enforcement intention of the PMO officials the following (paraphrased) answers were given

- "Well that would not be strictly enforced as written but would be fairly applied"
- "that does not mean what it implies; don't worry we will not enforce that"

Laws should be written as intended and enforced as they are written

If you would like a response to your comments, or would like to be added to our E-mail list to receive periodic updates on the PMO, please include your name and contact information below.

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pmo.t

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Being Compliant Driven ^{is problematic} + doesn't allow for any type of Due process with a warning notice and a chance for remediation prior to financial penalty.

If 80% of the PMO exists in ordinances that aren't enforced now, what makes one think that this PMO will be enforced.

I see no references to applying to City Owned property also.

Safety Enforcement is Acceptable, controlling Ugly is not.

We need less government - Not more! Needs to be a ballot item - Voted by ALL Citizens

If you would like a response to your comments, or would like to be added to our E-mail list to receive periodic updates on the PMO, please include your name and contact information below.

April 5, 2012

TO: City of Flagstaff

RE: Property Maintenance Ordinance Dated March 15, 2012

Dear Sirs:


After having read the PMO Version March 15, 2012 , I must say that I was heartily disappointed.

I had heard that the aims of the community groups was to have a complaint driven, friendly, single city entity, that people could go to get neighborhood grievances of an extreme nature addressed. Instead, the city has produced and adversarial, policing policy, filled with fines and harassment potentials, and basically is asking the citizens of this town to live in constant fear of the Community Development personnel, and I understand that the community Groups have withdrawn their support of the current PMO.

I found the wording offensive and the fines prohibitive. Since I still believe that the idea of a PMO is to simply allow people to live together better, and not to create battles between the citizens and the city, or between neighbors.

I feel that the PMO as it is presently constituted is not worth the effort to continue any further development and should be scrapped.

A new effort should then be initiated to achieve the initial objectives as Listed above.

Yours Truly, 

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For Mr. Eastman: How can you justify such an ordinance when you live in the Village of Oak Creek and own a business in California?

For the Council: 1) Based on the regulations set forth in the PMO Document, how is this not invasion of privacy?

2) How can you support such an ordinance when a majority of the people who live in Flagstaff live at, or below, the poverty line due to the high cost of living? This appears to be an elitest bill with the express intent of making Flagstaff a "wealthy only" community, essentially discriminating against anyone who is not already wealthy & established

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Address:

E-mail:

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WE DONT NEED ANOTHER LAYER OF BUREAUCRACY
TELLING US WHAT OUR PROPERTIES SHOULD LOOK
LIKE.

This is a waste of time and taxpayer
money. This will pose a hardship
on Home owners especially in the Sunnyside
area. Will the inspector spend all
his time creating financial Hardships for
an already depressed area. This is
subjective and intrusive. Create an
absentee owner act, make those people
responsible for vacant properties
put it in writing that you will be
Lenient... that is also subjective

If you would like a response to your comments, or would like to be added to our E-mail list to receive periodic updates on the PMO, please include your name and contact information below.

Name:

Phone:

Address:

E-mail:

Honorable Mayor Presler, Council Members and PMO Review Group Members,

I, Donna L. Creamer, residing at 2116 N. 2nd St. in Sunnyside do hereby officially state that I am OPPOSED to the Proposed Property Maintenance Ordinance. This City already has Health and Safety Ordinances on the books that could be enforced.

If the goal of the PMO was to only update and organize those existing codes it would make some sense.

The addition of controlling rules and laws to this Ordinance, that take away from a Citizens Civil and Constitutional Rights is taking this way too far.

Perhaps it is time to step back and re-evaluate WHY the already EXISTING CODES are NOT being enforced.

There have been a few specific homes and properties pointed out in defense of the PMO being needed.

There are already Codes that can be enforced for each one of the "Extreme Health and Safety" cases that has been brought forward.

It is NOT the fault of the citizens that the City has NOT enforced these codes, therefore those "at fault" for letting these violations slip through the cracks are the ones the City should be scrutinizing.

This PMO is NOT needed and it is a waste of the Taxpayers time and money.

Please step back and at least Table this until you have found out where the real cracks in the hull are with the Code Enforcements.

Respectfully,

7-01-002-0004 ABANDONED AND JUNKED VEHICLES [Repeal Chapter 6-07]

Most of this section does NOT mirror the Arizona Motor Vehicle Departments Status Codes or Definitions.

Just one unclear example:

"6. The unsheltered storage, parking, standing or placement of an abandoned or junked motor vehicle for a period of fifteen (15) days or more on any private property except where permitted by Title 10 of the City Code, Zoning Code, is hereby declared to be a nuisance and dangerous to the public safety."

If the PMO Enforcement Authority were to site a vehicle as "Abandoned" the State says the person can get a 30 or 90 day Temporary Permit while obtaining futher Documentation re: Status Code #72 and then Status Code #75 says they can get another 90 Day permit. So that gives a citizen a full 180 days to get documentation and still keep possession of said Vehicle.

Since the Proposed PMO says that anything that is declared "a nuisance and dangerous to public safety" will be removed by the City if the individual does not comply., does that mean on day 16 the "Authority" can show up and take possession of the Citizens vehicle?

7-01-003-0002 Enforcement Authority

[It is unknown at this time if the PMO will be enforced through Community Development, Public Works, a combination of both Divisions, or some other organizational arrangement.]

IF the Proposed PMO is passed, how will it be decided who the Enforcement Authority will be?

HOW TO READ AN UNCERTIFIED MOTOR VEHICLE RECORD

This document is intended to explain how to read an Uncertified Motor Vehicle Record (MVR). The table below is a sample Motor Vehicle Record with section numbers and what information is located in each section. The detailed description of each section is included on the following pages.

Header: Shows Timeframe of Vehicle Record	ARIZONA MOTOR VEHICLE RECORD AS OF 08/30/2006 at 10:55 AM			
Section 1: Vehicle Information	PLATE 993XXX MAKE HONDA GROSS VEHICLE WEIGHT 00000 ODOMETER READING 0000020 PRIMARY COLOR WHITE PERMANENT TRAILER REGISTRATION DATE 000000	TAB 786904X YEAR 2000 FUEL GAS ODOMETER CODE ACTUAL SECONDARY COLOR BLUE PERMANENT TRAILER - SPECIAL PLATE EXPIRATION	PLATE TYPE PASSEN/NON COMM BODY STYLE 4DSD FIRST REGISTERED JUL 2000	VIN 1FTHW26F3VEC13010 FACTORY LIST PRICE 021595 EXPIRATION DATE AUG 31, 2006
Section 2: Title Information	CURRENT TITLE NUMBER 456M07489365	ISSUING STATE AZ	TITLE ISSUE DATE 08292006	FILM NUMBER 4587N236
Section 3: Customer Name and Address information	OWNERSHIP STATUS OWNER 1 JOHN,DOE,TEST OWNER 2 NANCY,A,TEST MAILING ADDRESS 1001 W SOMEWHERE ST PHOENIX AZ 85001 COUNTY LOCATION ADDRESS COUNTY			
Section 4: Lien Holder Information	LIEN 1 BANK OF MONEY DATE 08192005 ADDRESS 123 E 5 TH ST PHOENIX AZ 85001 LIEN 2 NONE DATE ADDRESS LIEN 3 NONE DATE ADDRESS			
Section 5: Title and Registration Status Codes & Explanations	TITLE AND REGISTRATION STATUS CODES 25 - TTL & REG OWN VEH RECORD 01 - STOP			
Section 6: Operation of Law Lien & Explanation	AT LEAST ONE CUSTOMER DISPLAYS THE FOLLOWING OPERATION OF LAW LIEN: 042 - DEPARTMENT OF ECONOMIC SECURITY LIEN 043 - DEPARTMENT OF REVENUE LIEN			

DETAILED SECTION DESCRIPTIONS OF AN UNCERTIFIED MOTOR VEHICLE RECORD

SECTION 1 Vehicle Information			
PLATE 993XXX	TAB 786904X	PLATE TYPE PASSEN/NON COMM	VIN 1FTHW26F3VEC13010
MAKE HONDA	YEAR 2000	BODY STYLE 4DSD	FACTORY LIST PRICE 021595
GROSS VEHICLE WEIGHT 00000	FUEL GAS	FIRST REGISTERED JUL 2000	EXPIRATION DATE AUG 31, 2006
ODOMETER READING 0000020	ODOMETER CODE ACTUAL		
PRIMARY COLOR WHITE	SECONDARY COLOR BLUE		
PERMANENT TRAILER REGISTRATION DATE 000000		PERMANENT TRAILER - SPECIAL PLATE EXPIRATION	

NAME OF FIELD	DESCRIPTION
PLATE	License plate number assigned to the vehicle.
TAB	The serial number that displays on the tab. May also be the same as the plate number
PLATE TYPE	Type of plate assigned to the vehicle (i.e. Passenger, Commercial, etc).
VIN	Vehicle Identification Number (VIN) is the serial number assigned to the vehicle.
MAKE	Manufacture of the vehicle (i.e. Dodge, Ford, Nissan, etc).
YEAR	Year of vehicle
BODY STYLE	The vehicle's body style (i.e. 4DSD is a four door sedan).
FACTORY LIST PRICE	Manufactured Suggested Retail Price (MSRP)
GROSS VEHICLE WEIGHT (GVW)	The customer's declared weight for the vehicle and the load. The load is the combined weight to the item being towed and/or the weight of what's being carried on or inside the vehicle and/or load. Trailer's can be a flat rate, will display as 10001. Flat rate means that the all of weight is declared on the vehicle that is pulling the trailer.
FUEL	Type of fuel used to power the vehicle (i.e. gas, diesel, etc.).
FIRST REGISTERED	Month and year the vehicle was first registered.
EXPIRATION DATE	The registration expiration date.
ODOMETER READING	The declared mileage on the vehicle at the time the last mileage update was done.
ODOMETER CODE	A is Actual miles, B is Mileage in excess of mechanical limits, or C is Odometer discrepancy
PRIMARY COLOR SECONDARY COLOR	The vehicle color. If the vehicle has multiple colors, 2 colors will be display as primary color and secondary color (i.e. ¾ of vehicle is White and ¼ is Blue)
PERMANENT TRAILER REGISTRATION DATE	The date the trailer was registered as permanent.
PERMANENT TRAILER – SPECIAL PLATE EXPIRATION	The expiration date of the special plate that displays on a permanent trailer registration record.

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SECTION 2 Title Information			
CURRENT TITLE NUMBER 456M07489365	ISSUING STATE AZ	TITLE ISSUE DATE 08292006	FILM NUMBER 4587N236

NAME OF FIELD	DESCRIPTION
CURRENT TITLE NUMBER	The most recent title number issued to the vehicle.
ISSUING STATE	State in which the title is issued
TITLE ISSUE DATE	The date the title was printed
FILM NUMBER	A system generated number issued for referencing microfilm

SECTION 3 Customer Name and Address Information			
OWNER 1 JOHN,DOE,TEST	OWNERSHIP STATUS		
OWNER 2 NANCY,A,TEST	OR		
MAILING ADDRESS 1001 W SOMEWHERE ST	PHOENIX	AZ 85001	COUNTY
LOCATION ADDRESS			COUNTY

NAME OF FIELD	DESCRIPTION
OWNER 1	Name of owner
STATUS	Legal status between multiple owners
OWNER 2	Name of owner
MAILING ADDRESS	Complete address (street, city, state and zip code)
COUNTY	County in which the owner resides
LOCATION ADDRESS	Address of where the vehicle is located.
COUNTY	County in which the vehicle is located.

SECTION 4
Lien Holder Information

LIEN 1 BANK OF MONEY **DATE** 08192005
ADDRESS 123 E 5TH ST PHOENIX AZ 85001
LIEN 2 NONE **DATE**
ADDRESS
LIEN 3 NONE **DATE**
ADDRESS

NAME OF FIELD	DESCRIPTION
LIEN 1	Lienholder's name for the first recorded lien
DATE	Date of first lien
STATUS	Legal status between multiple first Lienholder's
ADDRESS	Lien holder's complete address (street, city, state and zip code)
LIEN 2	Lienholder's name for the second recorded lien. When applicable, may be additional name of the first recorded lien when legal status is displayed
DATE	Date of second lien
ADDRESS	The second lien holder's complete address (street, city, state and zip code). When applicable, address of additional first lien holder.
LIEN 3	Lienholder's name for the third recorded lien. When applicable, may be additional name of first or second lien holder when legal status is displayed.
DATE	Date of third lien
ADDRESS	The third lienholder's complete address (street, city, state and zip code). When applicable, address of additional first or second lienholder when legal status is displayed.

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SECTION 5	
Title and Registration Status Codes and Explanations	
TITLE AND REGISTRATION STATUS CODES	
25 - TTL & REG OWN VEH RECORD	
01 - STOP	

NAME OF FIELD	DESCRIPTION
STATUS CODE NUMBER	The number represents a different status code
STATUS CODE DEFINITION	Definition of the status code that appears on the record

SC	Status Code	Status Code Definitions
01	Stop	Stop code prohibits update actions and modifications to the vehicle record.
02	Title in Process	The record has been update for a title process but the title has not been printed.
03	Watch Your Car	Vehicle owner is participating in the "Car Watch" program.
04	Unclaimed Title	Title was undeliverable and returned due to an incorrect or bad address.
05	Emergency Service Vehicle, Tax Exempt, Non-Govt.	The owner of record is a private provider of ambulance, fire fighter or rescue service and the vehicle is used solely for emergency services.
06	Apportioned Registration	Type of Registration, vehicle is registered as apportioned. Any vehicle used in two or more jurisdictions that allocate or proportionally register vehicles.
07	Dismantled	Registration is canceled. Vehicle is in parts (dismantled). Vehicle cannot be registered.
08	Crushed	Registration is canceled. Vehicle is crushed. Vehicle cannot to registered or re-titled.
09	Open Correspondence File	Registered owner is notified by written correspondence that additional documentation is needed.
10	Money Due MVD	Money is due to the Motor Vehicle Division (MVD).
11	Title Canceled	Title has been canceled, usually as a result of having been surrendered to another titling jurisdiction. Cancellation may be in accordance with other Division requirements.
12	Plate/Tab/Permit/Canceled	Plate has been canceled due to surrender, misuse, etc. Vehicle registration is inactive.
13	Financial Responsibility Suspension	All registrations are cancelled due to Financial Responsibility (insurance) suspension(s).

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SC	Status Code	Status Code Definitions
14	One Way Rental Vehicle	Type of registration, vehicle is registered as Allocated. Normally rental vehicles.
15	Arizona Registration Only	Type of registration, vehicle is registered in Arizona but no Arizona title was issued. Title is being held by an out of state lienholder.
16	Interstate Registration	Type of registration, vehicle is registered as Interstate. Commercially operated motor vehicles registered in another state, who are conducting interstate operations and do not qualify or do not elect to register under International Registration Plan (IRP).
17	Special Interstate Reg.	Type of registration, vehicle is registered as Special Interstate. This type of registration can be issued for three reasons: A leased vehicle from out-of-state, a non-resident who conducts business between his home state and Arizona and a foreign state titled vehicle, used routinely in Arizona by a person other than the owner.
18	Non-Repairable Vehicle – Registration Canceled	Vehicle is considered to be non-repairable. Vehicle cannot be registered.
19	Flood Damaged Vehicle	Vehicle has sustained flood or water damage.
20	Sold Notice	Owner of record has notified the Motor Vehicle Division (MVD) that vehicle has been sold.
21	Activity Notice or Error in VIN	The vehicle record has some sort of Motor Vehicle Division (MVD) activity notice and/or there is an error/discrepancy in the vehicle identification number (VIN) recorded with MVD.
22	Registration Suspended – Emissions Violation	The vehicle registration has been suspended due to emissions violation.
23	Renew By Mail Additional Requirements	Written correspondence with Motor Vehicle Division Renewal department. Additional requirements are required in order to complete the renewal process.
24	Abandoned Vehicle	Vehicle has been reported to Motor Vehicle Division (MVD) as abandoned.
25	Owner, Registration, Vehicle, Title	The vehicle record displays information pertaining to the owner, registration, vehicle and title.
26	Owner, Registration, Vehicle	The vehicle record displays information pertaining to the owner, registration and vehicle.
27	Owner, Vehicle, Title	The vehicle record displays information pertaining to the owner, vehicle and registration.
28	Owner, Vehicle	The vehicle record displays information pertaining to the owner and vehicle.
30	Motor Carrier Fee - For Hire	Reduction in Motor Carrier Fees. The vehicle is registered with a gross vehicle weight of 12,000 lbs. or less and the owner receives compensation for transporting people or property.
31	Motor Carrier Fee Reduced - 45% Empty - One Way Hauling	Reduction in Motor Carrier Fees. Vehicle is empty for at least 45% of the miles operated during the registration year.
32	Motor Carrier Fee Reduced Rate - Route Trip	Reduction in Motor Carrier Fees. The vehicle is registered with a gross vehicle weight of more than 26,000 pounds, begins and ends a trip at the same point without adding to the load and the load is less than 45% of the full load capacity of the vehicle at the middle of the trip.

SC	Status Code	Status Code Definitions
33	Motor Carrier Fee Reduced Rate – Agriculture	Reduction in Motor Carrier Fees. Vehicle is used only for transporting agricultural products such as: crops, machinery, supplies, or livestock used or produced in farming operations. The products, crops, or livestock must be un-manufactured or unprocessed.
34	Motor Carrier Fee Exempt	Vehicle is exempt from paying motor carrier fees and is a school bus or a motor vehicle used in the production of motion pictures, industrial, training, and educational films, videodiscs, and videotapes.
35	Financial Responsibility for Taxi, Livery, Limousine Vehicles by Dept. of Weights & Measures	Department of Weights and Measures (DWM) has verified these types of vehicles meet DWM requirements for commercial financial responsibility. DWM has issued a compliance sticker that is to be displayed in window of the vehicle.
36	Permanent Registration	Permanent Arizona registration, no registration expiration date.
37	Permanent Registration Canceled	Permanent Arizona registration is canceled due to that the annual/biannual special plate fee has not been paid/renewed.
40	Motor Carrier Fee Limited Miles to 1999	Vehicle weighs more than 26,000 lbs. and is driven less than 2,000 miles each year.
41	Motor Carrier Fee Limited Miles: More Than 1999 to 4000	Vehicle weighs more than 26,000 lbs. and is driven 2,000 or more miles, but less than 4,000 miles each year.
49	Original Equipment Manufactured Alternative Fuel Emissions In-Lieu Fee Option	The Motor Vehicle Division has received a certificate confirming that the vehicle is an "Original Equipment Manufactured Alternative Fuel " vehicle.
50	Vehicle Identification Plate Replaced	The Vehicle Identification number (VIN) plate has been recreated and replaced by the Motor Vehicle Division.
51	Duplicate Record on Mobile Home and Title & Registration Database	There are two records for the same vehicle on two different MVD databases i.e. Travel trailer used as a Mobile Home.
52	Emissions Test Exempt	Vehicle is exempt from obtaining an emission test. .
53	Emissions Vehicle One Time Waiver	When a vehicle cannot pass emissions and the attempt to repair the vehicle fails, the vehicle is then eligible for a one-time emission waiver. .
54	Registration Returned	The registration document was mailed and returned due to a bad or incorrect address.
55	Financial Responsibility Incidental Highway Use	The vehicle is exempt from financial responsibility (insurance) due to incidental highway use.
56	Mandatory Insurance Case Open	An "Insurance Verification" letter was sent to the owner(s) on record indicating that the Motor Vehicle Division (MVD) has no insurance reported for this vehicle. The owner has thirty days from the letter to contact MVD and show proof of current (active) insurance.

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SC	Status Code	Status Code Definitions
57	Tribal Member - Tax Exempt	One or all owner(s) on record are an enrolled member of a tribe and lives on a reservation.
59	Motor Vehicle Division Stop	Stop code prohibits update actions and modifications to the vehicle record.
61	Disabled Veteran (100%) - Tax Exempt	At least one of the owners on record is certified by the U.S. Department of Veterans Affairs to be 100% disabled and drawing compensation on that basis. The exemption also applies to the surviving spouse, until remarriage.
62	General Tax Exemption	General tax exemption (military, widow, Social Security Administration disability)
63	Seasonal Agricultural Vehicle	These types of vehicles are used solely in Seasonal Agricultural work and are eligible for prorated commercial fees.
67	Mobile Home Delinquent Prior Year Taxes	Indicates the mobile home has outstanding personal property taxes recorded against it. The mobile home cannot be moved, sold or transferred until a tax clearance receipt is obtained and presented to the Motor Vehicle Division.
68	Money Due Tax Revenue	Money owed to the Department of Revenue (DOR) (i.e. sales tax).
69	Court Ordered Protected Personal Data	Certain personal information will not display on the record.
70	Restored Salvage Vehicle	A vehicle previously branded as Salvage, has been rebuilt or restored.
71	Salvage Certificate	Any vehicle/mobile home that becomes a total loss due to an accident, unrecovered theft or becomes non-repairable.
72	Vehicle Limited/Restricted Registration	Temporary registration permit for 30 or 90 days while additional documentation is being obtained.
74	Registration Restricted To and From the Job	Vehicle may only be driven to and/or from work and On the Job if required.
75	Second 90 Day Permit Issued	A second 90-day temporary registration permit has been issued to the vehicle (associated with Status Code 72).
76	Leased School Bus Exemption	Vehicle is a bus leased by a school district.
79	Fleet Registration	Anyone who owns two or more vehicles may have those vehicles expire in the same month.
80	Lessor/Lessee	The vehicle is being leased. The lessee is the person/company using the vehicle in the state of Arizona. The lessee receives the registration and the lessor receives the title (when applicable).
81	Name Not for Commercial Sale	Personal information is not released to commercial entities without your authorization.
82	Registration Invalid SR22 Insurance Required by Court	The registered owner must provide SR22 insurance as ordered by the court to maintain valid registration.
83	Disposition of Junk Vehicle	Notification received that the vehicle has been crushed as a result of the Abandoned Vehicle process.

SC	Status Code	Status Code Definitions
84	VA Grant - Tax Exempt	The owner on record received financial aid from the U.S. Department of Veterans Affairs to purchase the vehicle.
86	Mandatory Insurance Registration Suspension	Registration suspended due to that proper insurance information was not provided to the Motor Vehicle Division within 30 days from notification (associated to Status Code 56).
87	Handicapped Privileges	The owner on record has a disability placard, plate or both.
88	Air Quality Commuter	A vehicle must comply with Arizona Department of Environmental Quality (ADEQ) requirements because the owner on record commutes to an emissions required area for purposes of school or employment.
89	Retrofit Vehicle	The vehicle has been retrofitted to meet the Environmental Protection Agency (EPA) standards for emissions and safety.
90	Reconstructed Vehicle	A vehicle that is repaired, rebuilt or restored to operation using component parts from another vehicle.
91	Refurbished Motor Home Class C	The refurbished brand is applied to a modular motor home when a refurbished coach or body component is remounted to a new modular motor home cab and chassis power unit.
93	Registration Canceled, De-Insured	The cancellation of insurance due to the vehicle will not be driver on any of the streets or highways.
95	Non-Sufficient Funds - Money Due	Money due to the Motor Vehicle Division (MVD) due to non-sufficient funds.

SECTION 6	
Driver's License Customer Characteristic Codes and Explanations	
DRIVERS' LICENSE CUSTOMER CHARACTERISTIC CODES	
042 – DEPARTMENT OF ECONOMIC SECURITY LIEN	
043 – DEPARTMENT OF REVENUE LIEN	

NAME OF FIELD	DESCRIPTION
CODE NUMBER	The number represents a different code
CODE DEFINITION	Definition of the code that appears on the record

CC	Customer Characteristic	Characteristic Definitions
042	DES LIEN	DEPARTMENT OF ECONOMIC SECURITY LIEN
043	DOR LIEN	DEPARTMENT OF REVENUE LIEN
044	DIVORCE DECREE LIEN	DIVORCE DECREE LIEN
045	RACKETEERING LIEN	RACKETEERING LIEN
046	RESTITUTION LIEN	RESTITUTION LIEN
047	CHILD SUPPORT LIEN	CHILD SUPPORT LIEN

